CALL TO ORDER:

A regular meeting of the North Central Regional Transit District Board was called to order on the above date by Commissioner Dan Barrone, Chair, at 9:21 a.m. at the Jim West Transit Center, 1327 Riverside Drive, Española, New Mexico.

1. Pledge of Allegiance

2. Moment of Silence

3. Roll Call

Mr. Mortillaro called the roll and it indicated the presence of a quorum as follows:

<table>
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<tr>
<th>Members Present</th>
<th>Elected Members</th>
<th>Alternate Designees</th>
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<tr>
<td>Los Alamos County</td>
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<td>Mr. Philo Shelton III</td>
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<tr>
<td>Rio Arriba County</td>
<td>Commissioner Barney Trujillo</td>
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<td>Taos County</td>
<td>Commissioner Daniel Barrone</td>
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<td>Santa Fe County</td>
<td>Commissioner Miguel Chavez</td>
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<td>Nambé Pueblo</td>
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<td>Mr. Lonnie Montoya</td>
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<td>Pojoaque Pueblo</td>
<td>Mr. Tim Vigil</td>
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<td>Ohkay Owingeh</td>
<td>Absent</td>
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<td>San Ildefonso Pueblo</td>
<td>Mr. Stefan Martinez</td>
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<td>Santa Clara Pueblo</td>
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<td>Ms. Mary Lou Valério</td>
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<td>Tesuque Pueblo</td>
<td>Ms. Sandra Maes</td>
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<td>City of Santa Fé</td>
<td>Mr. Jon Bulthuis</td>
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<td>City of Española</td>
<td>Councilor Tim Salazar</td>
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<td>Town of Edgewood</td>
<td>Absent</td>
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<td>Rio Metro (ex officio)</td>
<td>Mr. Jay Faught</td>
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**Staff Members Present**
- Mr. Anthony J. Mortillaro, Executive Director
- Ms. Glenda Aragon, Financial Manager
- Mr. Mike Kelly, Transit Operations Manager
- Mr. Jim Nagle, Public Information Officer
- Mr. Pat López, Financial Analyst
- Ms. Stacey McGuire, Projects and Grants Specialist
- Ms. Dalene Lucero, Executive Assistant

**Others Present**
- Mr. Peter Dwyer, Legal Counsel
- Mr. Carl Boaz, Stenographer
- Mr. Erick Aune, Santa Fé County
- Mr. Dave Harris, NMDOT
- Mr. Mark Caldwell, Santa Fé County Adult Corrections

4. INTRODUCTIONS

All present introduced themselves to the Board.

5. APPROVAL OF AGENDA

Mr. Vigil moved to approve the agenda as amended. Ms. Valerio seconded the motion and it passed by unanimous voice vote.

6. APPROVAL OF MINUTES – April 3, 2013

Mr. Martínez moved to approve the minutes of April 3, 2013. Mr. Vigil seconded the motion and it passed by unanimous voice vote.

7. PUBLIC COMMENTS
There were no public comments.

8. PRESENTATIONS

New Mexico Department of Transportation, Dave Harris, Transit Bureau Chief, Award of Job Access and Reverse Commute System of the Year

Mr. Dave Harris reported that a couple of weeks ago, the NMDOT and FTA sponsored the New Mexico Transit Conference, hosted by the New Mexico Passenger Association. John Bulthuis is President, Mr. Mortillaro is on the board. 200 participants and had very good reviews. At the awards luncheon he presented and wanted to present again for 2012, the JARC Program of the Year Award to NCRTD. Under MAP 21 the program was consolidated into 5311 for rural transportation. Congratulations to the Board. DOT is pleased to present this award to the Board of the North Central Regional Transit District.

Mr. Nagle took pictures of the presentation.

Mr. Bulthuis said we've seen lots of great things happen with the NCRTD and he thanked the State for this award.

Mr. Mortillaro said he appreciated the recognition the State has given and for the additional JARC funding which allowed an extra day each week for the Chama route.

Commissioner Chávez said, formerly as a member from the City and now representing Santa Fé County that from his 12 years on the Santa Fé City Council, he had been able to see the NCRTD grow from its inception. He was the sponsor from the City of Santa Fé to establish the District. He thought this District was the first to receive the accreditation. And recognized as an RTD. What was most significant was the membership and demographics and partnership with counties, cities and pueblos. It is a model for the nation and can add to our résumé and others can learn from it as the District continues to grow. He said, "Congratulations to staff and participants for making it work, not for ourselves but the public we serve. And for Los Alamos and Jim West too."

ACTION ITEMS FOR APPROVAL/DISCUSSION:

C. Discussion and Consideration of Adoption of Resolution 2013-08 Las Trampas Route Service Modification of Service Towards Sustainability

Mr. Mortillaro recalled that back in October they had an annual ride assessment and based on Board directions regarding Las Trampas, made modifications in January. The Board asked the staff to come back in three months to report how the changes resulted. He said Mr. Kelly would make that report and there were area residents present who might want to comment.

Mr. Kelly reported that last October low ridership brought this issue to the Board's attention. The route was costing $70 per rider and staff were directed to hold public meetings. The meetings were held in Peñasco and Ojo Sarco and the public supported the route and urged the District to keep the route with changes.
He came back in January with options and proposed a revised Las Tramps schedule to start early at 7:00 a.m. in Las Trampas to allow school and business commuters to ride. The revision had a route back with a return trip in the evening.

That schedule began January 24, 2013 and he had monitored it since then. The annual cost was about $90,000 and from January 21 to February it averaged 8.7 riders per day which brought down the average cost per rider to $36.74 in March and then to $33.96 per trip. So it is fiscally more sustainable.

Staff recommended option 3 to continue operations. The first option was to discontinue the Las Trampas route altogether; the second option was returning to the original plan and #3 was the modified service provided in the last three months. It did reduce the cost per trip/per rider down to $34 and an estimated annual cost of $90,000, saving $58,000 to reallocate for other services.

Ms. Evonne Bonner, Ojo Sarco, said they came to the meetings in October and January. Her daughter and granddaughter ride the bus twice a week in the morning and every evening back. Once the bus was full and a man had to catch a ride which he did. It is almost full every afternoon. So it has been very successful and the District put up a sign for the bus stop and that makes it easier for the people to know that a bus will be there. She thanked the Board very much for what they did.

Ms. Carol Miller, President of Ojo Sarco Community Association, said they had about 60 low income families and were very concerned about access to services. The Association would like to work with the District the next time trip evaluations come up. She said it would be nice to coordinate some of the programs in Española such as so that kids could attend matinee movies and have the bus take them back after the movies. This proved people wanted to ride but the original schedule didn’t fit.

Chair Barrone asked if the District was going to install a bus shelter there.

Mr. Kelly agreed that would be done.

**Commissioner Chávez moved to approve the route changes in Option 3 and Resolution 2013-08. Commissioner Trujillo seconded the motion.**

Commissioner Trujillo thanked staff and Ojo Sarco residents for getting together and making it work in collaboration with the community. Carol Miller works hard for her community.

The motion passed by roll call vote with the City of Española, Los Alamos County, Nambé Pueblo, Pojoaque Pueblo, Rio Arriba County, Santa Clara Pueblo, City of Santa Fé, Santa Fé County, San Ildefonso Pueblo, Taos County and Tesuque Pueblo voting in favor and none against.

**D. Discussion and Possible Action Regarding Route Modifications**

Mr. Mortillaro explained this item had seven modifications to a variety of routes in the system. He clarified that this had been dependent on the action the Board just took to free up money for the changes.
Ms. McGuire reported that staff received various requests and suggested changes to have better sustainability and positive economic impact. Her review was included in the Board’s packet of materials on pages 48 - 74 and included changes to the Highway 14 route to Madrid, the Nambé Pueblo route, Rio Costilla communities, Velarce, Tesuque Pueblo, Ohkay Owingeh and Edgewood routes. The proposed modifications to routes complies with Resolution 2009-13. The analysis of the modifications to routes indicated that the modifications could be made by reallocation of funds saved in the Las Trampas route and give better service to those communities at no increase in budget.

1) The Madrid - 599 route schedule was shown on page 52. She said it would provide improved services for Santa Fé County from 599 to the Department of Corrections and to the Village of Madrid. It would add one morning trip, two noon and two evening trips taking the route from 36 miles/day to 145 miles/day.

Mr. Mortillaro noted when the NM 599 route was implemented, it was designed solely to serve the NM 599 Rail Runner service into the Highway 14 employment area. That driver when finished would go to Española for a one-hour relief and then drive back to Santa Fé for an evening run. So it was always budgeted for 8 hours but it didn’t have work for the driver during all 8 hours. The staff determined that the driver didn’t need to come back to Española for that relief and that could improve the route efficiency. They met with the Department of Corrections and County staff who surveyed their employees to determine their interest in the commuter services the District could offer. They determined the District could not serve Golden but felt this was a reasonable accommodation and a step forward. There was still time for more feedback from the County. Comparing it with the relief driver costs added in there was a $27,000 additional cost difference. He thought if the Board chose to do this, it could be accommodated in the existing budget.

Ms. McGuire said it would also improve connections to the Rail Runner station there. That would improve the number of connections and frequency and the money that could come into that corridor would be a huge benefit to the area.

Ms. Laurie Lindsey who owned a tavern business in Madrid said she would use this bus route. Madrid never had transit and she believed it would improve their economic benefit. So many people wanted access to Santa Fé so they appreciated adopting this route as a week day route and might come back to ask for weekend route.

Commissioner Chávez said the Corrections facility was a component the Board should hear about.

Mr. Mark Caldwell, Deputy Warden of the County Detention facility, said it was brought up for the employees for different shifts. They found a great need, as Ms. McGuire said, for the Rail Runner and for Department of Corrections employees. In addition, the entire Madrid corridor would benefit. It was difficult for some to commute and this would help greatly as well as programs at various times. He asked for the Board’s positive consideration.

Commissioner Chávez noted that Commissioner Anaya had an interest in getting future routes to Golden, La Cienega and La Cieneguilla. He said he would support that but wouldn’t unravel what the Board had done. Those requests could be part of the future transit plans as they could fit them into the budget. We need to move forward with this and deal with the rest later.
He added that there was a resolution from the County on reduction of the Santa Fé City portion of GRT that he would not support.

Chair Barrone asked Ms. McGuire to continue her presentation on the rest of the routes. This is a regional effort so the money left over would be a regional effort and not just to one community.

Commissioner Chávez asked if it would be one action to approve all of these modifications together.

Mr. Mortillaro said the motion would be to direct staff to bring all of the changes to the June meeting. There was more work to be done regarding where to stop on the route and staff didn’t want to settle that before there was a positive affirmation of the Board. Staff needed to work out with the County and with Madrid where the bus would stop and what amenities would be at the stops. They could work out those details before the June meeting.

Mr. Bulteuis pointed out that the aspect of safety in this corridor was something the proposal made very well. The County sheriff and City police have tried to work a solution for pedestrians in that area and the City wasn’t able to respond with a connection but the RTD did in this proposal using resources that already exist. It addresses clearly the issue of safety.

Mr. Mortillaro said it also interfaces with Santa Fé Trails in their transit center at the mall allowing folks to go there on Santa Fé Trails to get on RTD buses and allows residents in Madrid or Cerrillos to get to the Outlet, or Super Wamart or the mall to meet their daily needs.

Mr. Erick Aune (Santa Fé County) thanked the Board for considering this and regarding future analysis with Golden or La Cienega he would work with staff on them.

2) - Nambé Pueblo route (page 55 in the packet) - Ms. McGuire said currently the Pojoaque Pueblo route didn’t go into Nambé Pueblo. The expansion would include a three mile loop with stop at the Governor’s office. This would extend service into Nambé and lead to regional connections. The budget could be affected slightly but connectivity would be greatly improved.

Mr. Montoya said the budget would only be affected $9,000 and he hoped the Board could approve this route modification.

3) - Costilla - expansion of Red River and Questa Route - Ms. McGuire pointed out that there was no transit in the area. Page 56 described the modification for one morning and one evening trip to Costilla and the County Seat.

Mr. Kelly said by utilizing the one trip in from Red River with Questa they didn’t have to add a bus to provide this service but use what they had.

Chair Barrone asked if it would leave Costilla at 8:25. Ms. McGuire agreed.

Chair Barrone suggested they might want it earlier for commuters into Taos for those who worked there.
There were no jobs in Costilla but there were in Taos.

4) - Velarde/Taos route - Ms. McGuire said this would add a stop on the Taos route at Velarde. It would be a demand stop (only if someone was waiting there). So it would impact the express route at a community where they didn’t stop presently.

Ms. Maes asked where on that route they would place that stop.

Commissioner Trujillo said there was not a community center there yet.

Ms. McGuire said they hadn’t specified a location yet but could consider the fruit stand or the gas station – Also the warehouse the fruit stand uses for apple storage. The Post Office potentially. The gas station had lots of activity.

Commissioner Trujillo suggested the post office because Rio Arriba County would be building the community center just north of there and it would be safer.

Ms. Maes said safety was the aspect she was trying to make. The community would probably benefit more with the signage in that area too.

5) - Tesuque route - Ms. McGuire said they would be expanding route (page 58 in the packet) creating a bus stop at Tesuque Market. It would provide improved access and service to the region.

Ms. Maes clarified that the Tesuque boundary didn’t include that market. - That was in Tesuque Village.

Mr. Mortillaro said the Tesuque routes were funded in the Santa Fé Transit Plan allocation.

Ms. Maes clarified that she was not saying the Pueblo would not support it.

6) - Ohkay Owingeh - Ms. McGuire said this extension of the Riverside route would provide service to the library at Ohkay Owingeh. The schedule was attached on page 68 and showed the first morning trip and page 70 showed the subsequent trips and page 66 showed the last trip of the day. This would provide residents improved access to services in the area.

7) - Edgewood - page 74 - Ms. McGuire said the bus stop would be relocated from the current senior center to the fire station. The buses sleep at the fire station so it would decrease mileage and trip time. This didn’t mean to imply the senior center was unsafe but that the lighting was better at the fire station and passengers felt safer at the fire station and it would reduce our costs.

Mr. Bulthuis asked (since Edgewood was absent) if Edgewood was okay with this change.

Ms. McGuire said they were. Councilor Ring talked with her about it and said they supported it.

Chair Barrone thanks Ms. McGuire for doing this.
Mr. Mortillaro said if the recommendations were approved, staff would start to nail down those steps and adjust some time on the Costilla route. Then at the June meeting they would have a resolution to make them official and it came at the right time because the District was just about out of maps.

Commissioner Chávez moved to approve the recommendations including to direct staff to return with a resolution at June meeting. Councilor Salazar seconded the motion.

Commissioner Chávez said safety was the important thing and as these routes were extended He wondered if the District could provide shelters right away or if they would be worked in as possible.

Mr. Kelly said they had a supply of shelters in the plan and would assess all of the routes to plan shelters as necessary.

The motion passed by roll call vote with the City of Española, Los Alamos County, Nambé Pueblo, Pojoaque Pueblo, Rio Arriba County, Santa Clara Pueblo, City of Santa Fé, Santa Fé County, San Ildefonso Pueblo, Taos County and Tesuque Pueblo voting in favor and none against.

The Board took a brief recess at 10:21

At 10:35 a.m. Ms. Maes moved to return to reconvene the meeting. Councilor Salazar seconded the motion and it passed by unanimous voice vote.

Mr. Caldwell, Santa Fe County Detention thanked the District for the excellent and thorough job that Mr. Mortillaro, Mr. Kelly and Ms. McGuire did in all of the meetings they had with Santa Fé County on the corridor study.

Ms. Valério excused herself from the meeting.

A. Public Hearing and Presentation and Discussion of the Draft Fiscal Year (FY) 2014 Budget

Mr. Mortillaro introduced the 2014 budget with a power point presentation. At $9.3 million, it was 4.4% less than the prior year's budget. Over two years it had decreased 15% but it maintained the service levels and also funds important capital improvements. He referred the Board to page 25 that showed revenue sources. The three main sources were Federal at 21%, Transit Tax at 70+% and contributions at about 5% (from Los Alamos).

Mr. Lópex discussed the budgetary revenue projects commencing on page 25 which showed the spreadsheet of revenues. On the left side was a description of the revenue and the spreadsheet showed FY11 actual, FY 12 actual, FY 13 budgeted revenue, FY 13 actual to April and on the right side, the FY 14 request. The 5311 request was $825,000 for next year and was higher because of MAP 21. $815,000 was received because they consolidated 5311 and 5316 (JARC) appropriation. JARC was $58,000 on first three months and would consolidate to 5311 on October 1.
Mr. López described the federal anticipated revenues and said the rest was from GRT. They anticipated $177,000 from state capital outlay to replace busses. The State would distribute money to districts and local governments but wouldn't release any funds until the entities' audits were up to date. The NCRTD audit was up to date.

Mr. López said they would get $450,000 from Los Alamos County. GRT showed $6,720,000 was the estimated revenue for this year. He handed out a spreadsheet showing GRT revenues and distributions by county. They added up to $9.3 million.

Commissioner Chávez reported that Santa Fé County had not approved its budget yet but using the conservative side was best because they didn't know yet what it would be. They were not looking at any layoffs but it would essentially be flat this coming year.

In response to Commissioner Chávez, Mr. Mortillaro explained that the resolution in 2008 only related to Santa Fé County. There were no other percentage allocations.

Mr. Dwyer said the Rio Metro RTD received 50% under the agreement between Santa Fé County and NCRTD. Commissioner Anaya was concerned about the funding formula on allocations from year to year for regional service providers and the two local transit systems. That was just cash in and how it was spent was another policy.

Ms. Aragon said the expenditure report was in the packet starting on page 30 with administration costs. In FY 13 there were 50.1 FTE with 50 staff and for FY 14 project 49.31 FTE with 52 staff. Mr. Mortillaro explained what the budget could handle and the temp hiring strategy.

Commissioner Chávez asked if temp employees were eligible for benefits.

Ms. Aragon said they were not. She explained that there were no change in staff positions but this incorporated increases.

The total contracts were down slightly from last year. Dot Foil handled all information technology. Mr. Dwyer and Mr. Boaz were included in the contract line item.

For advertising, Mr. Nagle said the budget was up about $9,000 from last year but they were still operating at more efficiency. For the marketing promotion program the District was partnering with Rio Metro, Rail Runner, Santa Fé Trails and Park and Ride.

In response to Chair Barrone, Mr. Mortillaro said this showed about $10,000 of advertising revenue coming in. The District belongs to chambers of commerce, has professional dues, subscriptions, etc. The budget was fairly static and lower than last year by about $20,000.

Finance

Ms. Aragon said Finance was shown on page 31. It was primarily service oriented and cut back. It had a slight increase in IT support and would include a time clock software package this year to interface with the
accounting software and be web based. People could clock in and out by internet. The budget also showed increased expenditures for the training conferences.

The Board had no questions on this section.

Mr. Mortillaro said page 32 was for Operations.

Mr. Kelly said it was essentially a flat budget. 70% was for salaries and 24% was for benefits.

Mr. Kelley explained the expenditures for drivers and vehicles. The budget included supplies and replacement parts.

Chair Barrone asked about shopping for low cost fuels.

Mr. Kelly said they were looking at installing a fuel station.

Mr. Vigil asked about gasoline taxes.

Ms. Aragon said the state tax had been backed out of our billing.

Mr. Bulthuis asked about the inventory of replacement parts.

Mr. Kelly said the inventory included bus shelters.

Mr. Mortillaro explained the agreement with Rio Metro on the Rail Runner. He talked about allocations to bus and rail subsidy. He would bring the updated service plans to the June meeting.

Mr. Bulthuis said the District needed to get the word out more on what the tax paid for. There was room for improvement there.

Mr. Mortillaro agreed. Some people had misconceptions about it. He explained that the quarterly requests were based on the documents to back them up.

Mr. Dwyer added that the District also had to verify that they actually provided the service.

Mr. Kelley said Page 36 showed the capital expenses including bus replacements. He briefly described the procurement process and detailed some of the budget items. The Capital budget was down from previous years. Page 37 showed the ten-year capital plan for replacement of equipment.

Mr. Mortillaro briefly explained the contingency policy for when they would use reserve monies when revenues were lower than anticipated and the requirements for the reserve levels.

There were no public comments regarding the budget.

Chair Barrone complimented the staff. This transparency meant the District was as open and clear as
Chair Barrone closed the public hearing and moved on to the next item.

B. Discussion and Consideration of Adoption of Resolution 2013-07 Adopting a Preliminary Fiscal Year (FY) 2014 Budget

Mr. Mortillaro explained this action was required by law to take action on a preliminary budget and that it must submitted to DFA in June and the final had to be submitted by July 1. The action taken now was not the final budget until June.

Chair Barrone commended Tim Vigil and the rest of the Finance Committee for their work.

Mr. Vigil said the Finance Committee was pleased with the work of the staff.

Commissioner Trujillo moved to approve Resolution 2013-07 adopting a preliminary Fiscal Year 2014 Budget. Mr. Shelton seconded the motion and it passed by roll call vote with the City of Española, Los Alamos County, Nambé Pueblo, Pojoaque Pueblo, Rio Arriba County, City of Santa Fé, Santa Fé County, San Ildefonso Pueblo, Taos County and Tesuque Pueblo voting in favor and none against. Santa Clara Pueblo was not present for the vote.

DISCUSSION ITEMS:

E. Financial Report for April 2013

Ms. Aragon presented the financial report which was included in the packet starting on page 75. It was a financial summary showing 10 months of activity in the fiscal year or 83.33% of the year. Staff was still filing transactions for April. She highlighted the overall revenue of $6.315 million including $4.521 million of GRT, $1.2 million from federal government and revenue from Los Alamos County.

Mr. Bulthuis excused himself from the meeting at 11:48.

Ms. Aragon referred the board to page 77 for the GRT summary; page 78 and following showed the county actual and budgeted amounts.

She reported year to date expenses of $5.58 million and stood for questions. Commissioner Chávez thanked staff for doing a thorough job on finances.

F. Finance Subcommittee Report

Mr. Vigil said the staff covered everything with the presentation and thanked staff for putting it all together.
G. Tribal Subcommittee Report

Ms. Valerio had to excuse herself from the Board meeting earlier and was not present for this report.

Mr. Mortillaro reported the subcommittee met last month and once approved, those minutes would be included in the packet and he anticipated a tribal subcommittee report in June.

H. Executive Report for May 2013 and Comments from the Executive Director

Mr. Mortillaro said his report was in the packet. In the packet was the schedule of the service plan update. This was preliminary and showed the meetings being scheduled. All would be done in a two-week period. The consultants have talked with San Ildefonso, Santa Clara and Tesuque regarding the May 18 meetings.

Mr. Nagle announced two added meetings with Madrid and Nambé.

Commissioner Chávez said it would really help if staff could contact his liaison so they could broadcast it on the County web page and he needed to work with Commissioner Stefanics on the Madrid and Eldorado meetings. He would also like to attend those meetings.

Mr. Mortillaro asked if Rio Metro had any comments or information to share with the Board. He said Rio Metro Board had a space on their agenda for him to share with them and was glad to have Mr. Faught here today.

Mr. Faught said they were doing an RFP for operation of the Rail Runner. Currently they had Herzog as the operator. They would bring a draft for FY 14 to their Board meeting on May 15 and have a decision in June. They were also making adjustments to their 5-year plan.

Their biggest event would be on May 11 - National Train Day in Albuquerque. They would share trip planning for the entire corridor. Amtrak would have five train exhibits on that day. 7,000 people came last year.

Mr. Mortillaro said NCRTD staff be at Train Day and some staff at the Santa Fé Plaza for CommUNITY Day.

Mr. Dwyer provided a memo on the Inter-Governmental Contract (IGC). Each member would soon get a letter from him with the attached IGC for signatures. It was important to have signatures from all 13 entities. It would be nice to know that legally the RTD members were all on the same page. Any changes in it needed to be made here at the Board meetings. The new IGC added Edgewood and Nambé and changed the weighted voting to conform to the 2010 census. He thought every vote today was unanimous. He asked all members to not express possible disagreement by not signing the IGC.

2. Performance Measures
Mr. Kelly referred the Board to page 100 for the overall ridership information. Ridership was slightly down from the previous year at 15,729. Page 102 was monthly expenditures broken out in operations administrative and drivers' expenses and administration of the rest of the division for the month. On the next couple of pages the operating expenses were used to compute vehicle /mile costs. The straight-line red bar was local comparison. The diamond red line was regional by passenger mile. They would look for a new data book to see how bars would be set for next year.

On page 104 was the cost per passenger/trip. $11.54 was the tracking so they were doing fairly well.

The next pages showed the spare vehicle ratio. They hadn’t deleted any vehicles. There were 27 per day with backup of 8 vehicles. He explained the average fleet miles by category and said they would be getting a couple of new vans to replace those at maximum mileage and one 18 passenger van soon and a 28 passenger bus later this year.

The preventative fleet maintenance was above the fed average of 87% on time according to schedule mileage and 92% this last time.

In March there were no reportable accidents - no major or minor accidents. He reviewed briefly the complaint index of 0.05 of recorded complaints. Page 110 showed customer incidents (Not a bus rider with driver) at ten or 0.06 of ridership.

Commissioner Chávez asked if the drivers had discretion to allow or prohibit a person to ride. Mr. Kelly agreed and drivers were trained to recognize potential threats or inebriation.

MATTERS FROM THE BOARD

Mr. Shelton announced that Los Alamos now had air service from Los Alamos to Albuquerque at $42 per trip. They got an FAA grant for it. They had three flights/day and might increase to 4/day in June. Their bus service could deviate on route to get them to the airport to be picked up.

MISCELLANEOUS

There were no miscellaneous items.

ADJOURN – Next Board Meeting: June 7, 2013 at 9:00

Mr. Vigil moved to adjourn the meeting. Commissioner Trujillo seconded the motion and it passed by unanimous voice vote.

The meeting was adjourned at 12:15 p.m.
Attest:

Geoffrey Rogers, Secretary

Submitted by:

Carl Boaz, Stenographer

Approved by:

Daniel R. Barron, Chair