

# ENHANCING YOUR RIDING EXPERIENCE



The NCRTD “Blue Bus” is committed to providing a safe and comfortable experience. We kindly ask that for your benefit and that of your fellow passengers you respect the guidelines and rules outlined below so you can continue to enjoy the service.

## FOR EVERYONE’S SAFETY:

- Vehicles are equipped with video and audio surveillance
- Please remain seated while the vehicle is in motion
- Drivers will assist passengers with visual or mental impairments, find the right bus at stops served by multiple routes
- Children under the age of 10 must be accompanied by an adult or guardian
- We can carry only 2 bikes—bike racks are “first come, first served”

## OUT OF COURTESY FOR EACH OTHER:

- Please avoid playing music that can be heard by others
- Please avoid talking loudly on your cell phone
- Appropriate clothing must be worn (shirt, pants/bottoms and shoes)
- Animals are allowed on buses under one of the following exceptions:
  - Service animals necessary for travel by passengers with disabilities
  - Animals that can be safely transported in a carrier

## WE TAKE PRIDE IN KEEPING OUR BUSES CLEAN FOR YOU! TO HELP US:

- Food in a sealed container is okay, but eating is not permitted on the bus
- Only non-alcoholic beverages in a sealed hard container can be consumed
- Please don’t put your feet on your seat or back of the seat in front of you
- Please use trash receptacles on the bus and at the bus stops

## DRIVERS HAVE THE RESPONSIBILITY TO REFUSE SERVICE WHEN THEY SEE:

- Smoking on the bus
- Open Alcoholic beverages
- Illegal drugs
- Offensive or threatening language
- Belligerent behavior
- Weapons

## LOST ITEMS?

- While the NCRTD is not responsible for lost or stolen items, we encourage you to notify the RTD at 866-206-0754 to see if it’s been recovered
- Lost and found items are only kept for 30 days